## Assembly Instructions

<table>
<thead>
<tr>
<th>Customer Service US: 1-800-645-2986</th>
</tr>
</thead>
<tbody>
<tr>
<td>Servicio de atención al Cliente México: 01.800.681.6940</td>
</tr>
<tr>
<td>Service à la clientèle Canada: 888-645-2986</td>
</tr>
</tbody>
</table>

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### IMPORTANT INSTRUCTIONS

**PLEASE READ THE INSTRUCTIONS CAREFULLY PRIOR TO USING THIS PRODUCT.**

**WARNING** - to reduce the risk of fire, electrical shock, and/or injury/damage to persons or property:

- Do not operate the machine unless trained and authorized.
- Flammable materials can cause an explosion or fire. **DO NOT use flammable materials in tank or as cleaning agent in machine.**
- Flammable materials or reactive metals can cause explosion or fire. **DO NOT use to clean up flammable or combustible spills.**
- This machine is intended for commercial use. It is constructed for use in an indoor environment and is not intended for any other use.
- Extreme caution and supervision is necessary when used near children or unqualified personnel.
- Conditions of use: room temperature between 0°C and 40°C with relative humidity between 30 and 95%.
- Do not place objects on the Unit or allow objects to obstruct the inlet or outlet openings. Do not operate in close proximity to walls, curtains, etc.
- Do not use acid solutions, which may damage the machine or harm the operator.
- Always turn off and unplug the battery prior to assembling, performing routine maintenance, or when not in use.
- The use of attachments or accessories is not recommended or sold by the Global Industrial may cause personal injury and/or property damage.
- **DO NOT** attempt to fix the machine by yourself. All repairs must be made by an authorized personnel.
- Do not modify the machine.
- Avoid moving parts. Do not wear loose fitting clothing while using/servicing the machine.
- Do not put any flammable materials into solution tank. This can cause an explosion or a fire. Only use approved cleaning chemicals. Contact Global Industrial (1-800-645-1232) for recommendations on proper cleaning solutions.
- Empty the Solution and Recovery tank before storing the machine.
- This machine shall be stored indoors only.
- Do not use the machine on surfaces with an inclination greater than the one shown on the plate.

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### 20" AUTO FLOOR SCRUBBER

**Model #: 641264**

<table>
<thead>
<tr>
<th>TECHNICAL Specification</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clean width</strong></td>
<td>20&quot;</td>
</tr>
<tr>
<td><strong>Squeegee Width</strong></td>
<td>30.7&quot;</td>
</tr>
<tr>
<td><strong>Work capacity</strong></td>
<td>22000 sq ft/hr</td>
</tr>
<tr>
<td><strong>Pressure on the brushes</strong></td>
<td>77 lbs</td>
</tr>
<tr>
<td><strong>Brush RPM</strong></td>
<td>180</td>
</tr>
<tr>
<td><strong>Brush motor</strong></td>
<td>24V/550W</td>
</tr>
<tr>
<td><strong>Suction motor</strong></td>
<td>24V/390W</td>
</tr>
<tr>
<td><strong>Solution tank</strong></td>
<td>15 gallon</td>
</tr>
<tr>
<td><strong>Recovery tank</strong></td>
<td>17 gallon</td>
</tr>
<tr>
<td><strong>Machine dimensions (Excluding squeegee)</strong></td>
<td>51&quot; x 21.65&quot; x 40.6&quot; (L x W x H)</td>
</tr>
<tr>
<td><strong>Battery</strong></td>
<td>2 x 115 Ah</td>
</tr>
<tr>
<td><strong>Battery weight</strong></td>
<td>80 lb x 2</td>
</tr>
<tr>
<td><strong>Machine weight</strong></td>
<td>255.6 lb</td>
</tr>
</tbody>
</table>

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**ORDER YOUR CLEANING CHEMICALS & PADS**

Visit [www.globalindustrial.com](http://www.globalindustrial.com) or call 1-800-645-1232

**CLEANING CHEMICALS**

- **Floor stripper** Model: 640004 (Case of 4)
- **Floor stripper** Model: 640025 (Case of 7)
- **Multi purpose** Cleaner Model: 640015 (Case of 4)
- **Heavy-duty** Cleaner Degreaser Model: 640040 (Case of 4)

**PADS (Case of 5)**

- 36" Scrubbing Pad Model: 6411305G
- 36" Buffing Pad Model: 6411950G

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**READ AND SAVE THESE INSTRUCTIONS**
1) Recovery tank cover  
2) Recovery tank  
3) Solution tank cap  
4) Solution tank  
5) Head Assembly  
6) Pad Driver or Brush  
7) Rubber Skirt  
8) Wheel  
9) Recovery tank Drain  
10) water level indicator  
11) Vacuum hose  
12) Squeegee Assembly (Front/Rear Squeegee)  
13) Squeegee assembly Lever  
14) Charging Port  
15) Key switch  
16) Menu button  
17) Brush button  
18) Float shut off  
19) Vacuum hole  
20) Vacuum Intake  
21) Suction motor  
22) Power plug  
23) Battery
20" Auto Floor Scrubber

**WARNING**

**WARNING**
Do not operate machine unless you have read and understand this manual.

**WARNING**
Do not use your fingers to wipe or remove debris from the blades, as injury may occur.

**WARNING**
Flammable materials can cause an explosion or fire. DO NOT use flammable materials in tanks as cleaning agent.

**WARNING**
Always empty Recovery tank before filling solution tank

**WARNING**
Always empty and clean the recovery tank after using the machine.

**WARNING**
Do not fill the solution tank before emptying the recovery tank

**WARNING**
Before performing any maintenance on the machine, be sure that the power is turned off.

**WARNING**
Repairs are to be completed by Authorized Personnel/Service Centers only

**WARNING**
Do not put any flammable materials into solution tank. This can cause an explosion or a fire. Only use approved cleaning chemicals. Contact Global Industrial (1-800-645-1232) for recommendations on proper Cleaning Solutions.

**WARNING**
Foam must not enter the float shut-off screen, or damage can occur to the vacuum motor. Foam will not activate the machine’s float shut-off device.

**PACKAGE CONTENTS:**
1) Machine  
2) Squeegee Assembly  
3) Pad Driver  
4) Battery  
5) Charger  
6) Jump cable & batteries connector cable

**MACHINE SET-UP/OPERATION PRIOR TO ACH USE**
1) Be sure to connect the 24V battery  
2) Check that squeegee assembly is properly installed  
3) Check that Pad Driver is properly installed  
4) The working surface is sufficient to support the weight of the machine  
5) Always close Recovery Tank cover fully before use

**CONNECTING THE BATTERIES**

1. Connect the batteries in series, using the jumper cables supplied - to the poles “+” and “-”.
2. Connect the battery connector cable to the terminal poles “+” and “-”, red to “+”, black to “-”

**BATTERY CHARGING**

1. Disconnect the power plug;  
2. Connect the battery connector cable to the charger;  
3. Connect the charger to the power supply.  
   - Red ON or Flashing = Fault  
   - Yellow Flashing = No battery connected  
   - Yellow on = Normal charging  
   - Green on = Fully charged

**WARNING**
Use only approved chargers with the following specifications  
- Automatic shut off circuit  
- Deep cycle charging  
- Output current of 10-20 amps  
- Output voltage of 24 volts

**CAUTION**
For the best performance, keep batteries charged at all times. Do not let them sit in a discharged condition.

**WARNING**
Do not place battery charger on wet surface or in a puddle when operating charger.

**RISK OF EXPLOSION:**
A highly explosive gas mixture is produced when charging batteries.
**WARNING**

- Battery acid is highly caustic, always wear protective gloves and eye protection.
- Do not tilt battery as otherwise acid may flow out of the vent openings.

**WARNING**

No fire, sparks, naked lights or smoking:
- Avoid creating sparks when handling cables and electrical equipment.
- Avoid short circuits.

**CAUTION**

Wear eye protection.

**WARNING**

Keep acid and batteries away from children.

**WARNING**

Batteries are dangerous! Batteries emit hydrogen gas and an explosion or fire can result. Keep sparks and fire away from batteries at all time. When charging the machine, make sure the battery compartment is left open.

**SQUEEGEE INSTALLATION**

Loosen the 2 knobs on the squeegee assembly.
Connect the vacuum hose to the Vacuum hole in the squeegee assembly.

Align the knobs with the slots and tighten the knobs.

**PAD DRIVER/BRUSH COUPLING**

- Turn off the machine.
- Place the pad driver/Brush under the head assembly.
- Lower the head assembly to the floor by stepping on the foot pedal and disengaging it.
- Line up three studs on the pad driver/brush to the holes on the head assembly.
- Turn on the machine.
- Press the brush button, brush motor will start working, so that the pad driver/brush locks in completely.

**PAD DRIVER/BRUSH UNCOUPLING**

Raise the head assembly by stepping on the foot pedal and engaging it. Long press "MENU" for more than 5 seconds after boot, Automatic unloading the brush.

Or turn off the power and wiggle the pad driver/brush back and forth, clockwise/counterclockwise until it becomes loose.
- If using a pad driver, first attach the appropriate pad to the pad driver surface.

**SOLUTION TANK**

Remove the solution tank cap and fill with clean water for regular cleaning surface. For deep and dirty surface, Contact Global Industrial (1-800-645-1232) for recommendations on proper Cleaning Solutions.

- Check water level indicator for water level

**OPERATION**

- Turn the Key to ON position.
- Display information when active:
  - Brand: GLOBAL
  - Software version: Ver XX
- Display information when work:
  - Battery level: [ ] (flashing at low level)
  - Total functioning time: 0000: 00 (hour: minute)
- Short press "MENU", shows the battery voltage.

- Lower the head assembly to the floor by stepping on the foot pedal and disengage it, press the brush button, brush motor will start working.

- Pedal
**MONTHLY MAINTENANCE**

- Flush out solution tank with clean water
- Remove the clear cap and the solution tank filter. Clean the filter with clean water
- Motors should be check every 250 hours. Turn on/off both Pad/Brush and Vacuum motor to ensure the motors are working properly
- Clean rubber skirt on the brush head assembly by removing the spring lock

**SQUEEGEE RUBBER BLADE REPLACEMENT**

- Unlock the spring lock and slide out the blades
- Replace with new blade and re-assemble

**BATTERY MAINTENANCE**

We are using maintenance-free batteries. High performance, long life, no pollution, maintenance-free, safe and reliable.

- Always follow the battery charging directions as outlined in the BATTERY CHARGING section of this manual
- Keep battery tops and terminals free from corrosion. A strong solution of baking soda and water is the best way to keep the batteries corrosion free. DO NOT ALLOW THE BAKING SODA/WATER SOLUTION TO ENTER THE BATTERY CELLS.
- Use a wire brush with the baking soda solution to properly clean the battery posts and connections
- Check battery connections for wear and loose terminals. Replace if necessary

**DISPOSAL**

- Old batteries must be disposed of in compliance with the local specific regulations.
- Never dispose of old batteries as domestic waste.

**MACHINE STORAGE**

- Store the machine indoor in a dry location
- Always store the machine with the squeegee and pad/driver raised off the floor
- Always drain the solution and recovery tank fully before storing, especially when storing in a cold location

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**MAINTENANCE**

**WARNING**

Before performing any maintenance on the machine, be sure that the power is turned off, or the batteries disconnected.

**WARNING**

Repairs are to be completed by authorized Service Centers only. Any repairs by unauthorized persons will void warranty.

**Daily maintenance**

- Wipe the whole machine with clean/damp cloth
- Empty the solution tank by opening solution drain plug location on the bottom
- Drain and rinse out recovery tank with clean water
- Clean the vacuum filter by removing the vacuum intake cap
- Remove the Pad Driver/Brush and Squeegee assembly and clean with clean water
- Check the battery charge, timely charging

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**20” Auto Floor Scrubber**

- Lower the squeegee assembly by lowering the squeegee assembly lever, vacuum motor starts working.
- Adjust the water flow with the water flow lever

- When finished, press brush button again, brush motor will shut off, then raise the head assembly from the floor by stepping on the foot pedal and engage it.
- Raise the squeegee assembly by raising the squeegee lever, vacuum motor will shut off after delay.
# 20" Auto Floor Scrubber

## TROUBLE SHOOTING

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Power</td>
<td>- Unit not connect the power, batteries not charged</td>
<td>- Connect the battery, charge battery</td>
</tr>
<tr>
<td>Error code</td>
<td>&quot;Charging&quot;</td>
<td>symbol indicates Lack of electricity, please charge.</td>
</tr>
<tr>
<td></td>
<td>&quot;SuctionErr&quot;</td>
<td>symbol indicates a failure of suction motor. Please check the suction motor and its associated circuitry (the intake of suction motor or recovery tank is blocked), may be Loss of electricity.</td>
</tr>
<tr>
<td></td>
<td>&quot;BrushErr&quot;</td>
<td>symbol indicates a failure of brush motor. Please check the brush motor and its associated circuitry.</td>
</tr>
<tr>
<td></td>
<td>&quot;voltsErr&quot;</td>
<td>symbol indicates the battery voltage exceeds 30 volts, please check the battery and its associated circuitry.</td>
</tr>
<tr>
<td>Little or no solution flow</td>
<td>- Water flow tap closed</td>
<td>- open water flow tap</td>
</tr>
<tr>
<td></td>
<td>- Clogged solution tank filter</td>
<td>- clean solution tank filter</td>
</tr>
<tr>
<td></td>
<td>- Empty solution tank</td>
<td>- fill the solution tank</td>
</tr>
<tr>
<td>Poor water pickup</td>
<td>- Squeegee clogged</td>
<td>- Clean debris off squeegee with damp towel</td>
</tr>
<tr>
<td></td>
<td>- Squeegee blades worn</td>
<td>- Install new squeegee blades</td>
</tr>
<tr>
<td></td>
<td>- Squeegee not mounted correctly</td>
<td>- Confirm that the squeegee is securely fastened to the machine and not loose fitting</td>
</tr>
<tr>
<td></td>
<td>- Vacuum hose have a hole or is loose</td>
<td>- Check hose connections and make sure they are firm. Replace hose if damaged.</td>
</tr>
<tr>
<td></td>
<td>- Vacuum hose may be clogged</td>
<td>- Check hose for debris and remove any clog.</td>
</tr>
<tr>
<td></td>
<td>- Drain hose stopper is loose</td>
<td>- Tighten drain plug</td>
</tr>
<tr>
<td></td>
<td>- Recovery tank is opened</td>
<td>- Confirm the clear recovery tank lid is securely in place</td>
</tr>
<tr>
<td></td>
<td>- Recovery tank is full</td>
<td>- Drain recovery tank</td>
</tr>
<tr>
<td></td>
<td>- Float shut off is clogged</td>
<td>- Remove float shut off from inside recovery tank and remove any debris</td>
</tr>
<tr>
<td></td>
<td>- Vacuum motor is loose</td>
<td>- Tighten vac motor mounting screws. DO NOT overtighten or damage will occur.</td>
</tr>
</tbody>
</table>